

# Four simple steps to improve your home with complete peace of mind...

When you're improving your home, perhaps adding a conservatory, a new kitchen or installing new windows/doors but are worried about unscrupulous traders and the quality of their work - don't worry help is at hand.

The CPA has developed a scheme which in 4 simple steps will help you improve your home with complete confidence.

Make sure you use a CPA approved company - we have carefully selected them for their professionalism, reliability and high quality of work.

Plus you can guarantee your deposit and all the work carried out for up to 10 years - wherever you see our stamp of approval...

Conditions apply: please see back for details.



## IMPORTANT NOTICE

**DEPOSIT PROTECTION:** The CPA Deposit Protection scheme is insurance for the deposit you pay to secure the work to be carried out on your home. This insurance covers up to 25% of the agreed price with the company or £7500 whichever is the lesser. The policy covers you for a period of 90 days from the day you pay your deposit.

You **MUST** register your deposit otherwise you will not be covered.

When paying your deposit you must ask the CPA member for a Deposit Registration form or their Online Registration Form. This must be returned to us by recorded delivery within 7 days or register online at [www.insure.thecpa.co.uk](http://www.insure.thecpa.co.uk).

**INSURANCE BACKED GUARANTEE:** You **MUST** apply for your Insurance Backed Guarantee otherwise you will not be covered. Once work has been completed ask the CPA member for an Insurance Backed Guarantee form or go online at [www.insure.thecpa.co.uk](http://www.insure.thecpa.co.uk). You must apply for this within 28 days of the contract being completed to your entire satisfaction and once you have paid the CPA member. When we have processed your application you will be sent an Insurance Certificate. Without this certificate you are not insured therefore if you do not receive it within 28 days contact us.

CPA will not provide you with a personal recommendation as to whether Deposit Indemnity Insurance and/or an Insurance Backed Guarantee is suitable for your needs. If you are not sure what Deposit Indemnity Insurance or an Insurance Backed Guarantee is please do not hesitate to contact one of our advisors on 01462 850064.

Terms and Conditions for these schemes are available on request.

**Consumer Protection Association** is an appointed representative of CPA Consumer Guard Ltd who are authorised and regulated by the **Financial Conduct Authority**.



The Consumer Protection Association guarantees complete peace of mind

[www.thecpa.co.uk](http://www.thecpa.co.uk)



INSURANCE BACKED  
GUARANTEE

# Your home our expertise

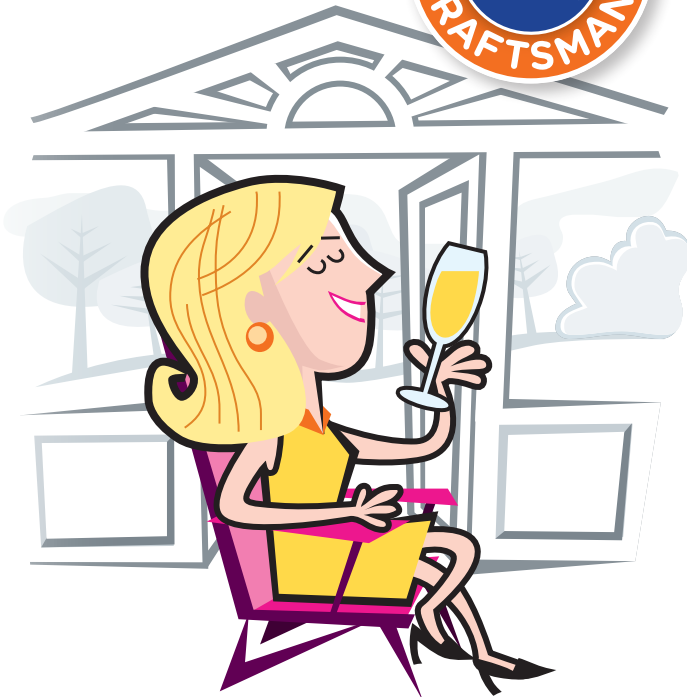
Improve your home with complete confidence



## Step 1

### A CPA Approved Craftsman

Choosing a CPA Approved Craftsman removes the stress of finding a reliable company that can deliver your home improvements to the very highest standards. CPA approved companies undergo a rigorous selection process and ongoing monitoring.



## Step 2

### Protecting Your Deposit

Choosing an Approved Craftsman means you can fully protect your deposit – at no extra cost. It is standard practice that many trades take a deposit before starting a job; with CPA's Deposit Indemnity Insurance you won't lose your money should the company fail.



Windows, doors and conservatories



New roofs

## Step 3

### Guarantee the work for up to 10 years

Using a CPA Approved Craftsman also means the work is carried out by a professional providing a quality service, and once completed, you can guarantee your improvements for up to 10 years.

## Step 4

### Enjoy your new home improvements

All you have to do now is congratulate yourself on choosing a CPA Approved Craftsman, relax and enjoy the improvements to your home knowing you're fully protected.

Fitted Kitchens and more ...



Call our Consumer Helpline on 01462 850064 or visit [www.thecpa.co.uk](http://www.thecpa.co.uk)